

## Consumer Credit Report Application

Application to Purchase	
Consumer Credit Report Requested for :	
(Full Name as in NRIC)	(Nationality)
(Postal Code)	<input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Widowed <input type="checkbox"/> Divorced <input type="checkbox"/> Separated (Marital Status)
(Date of Birth - Day / Month / Year)	<input type="checkbox"/> Male <input type="checkbox"/> Female (Gender)
Contact Details :	
(Handphone Number)	(Office Number / Home Number)
Identification Number:	<input type="checkbox"/> NRIC <input type="checkbox"/> Driving License <input type="checkbox"/> Passport <input type="checkbox"/> Others, Pls Specify _____ (ID Number used for Consumer Credit Report search)   (ID Type)
Application for my Consumer Credit Report	
I would like to purchase a copy of the Consumer Credit Report at the prevailing price and GST.	
If I am authorising a representative to purchase and collect my Consumer Credit Report on my behalf, I will fill in the section 'Authorisation to Purchase on behalf' below.	
<b>Feedback on Report</b> I am able to query and / or request for correction of the information displayed in my Consumer Credit Report and understand that you will undertake to correct the information that is proven to be incorrect. No payment is required for the redress of inaccurate information. I may reach you at the following:  Phone: 6320-1900   Email: <a href="mailto:csbankbureau@experian.com">csbankbureau@experian.com</a> Address: 10 Kallang Avenue #14-18 Aperia Tower 2 Singapore 339510	
The search will still be chargeable if the search result is a null trace. I have read and understood the Terms of Use and Privacy Policy stated overleaf.	
Applicant Signature: _____	Date: _____
Authorisation to Purchase on behalf	
I, _____ (Full name as in NRIC), hereby authorise _____	
(Full name) of Photo ID Number _____ to purchase and collect my Consumer Credit Report from Experian Credit Bureau Singapore Pte Ltd on my behalf.	
Applicant Signature: _____	Date: _____
Note: Please present both applicant and representative original NRIC, photo ID or passport for authentication purposes.	
For Official Use Only	
Processed by:	(Name / Signature / Date / Time) _____ (Receipt No.) _____
Purchase details:	<input type="checkbox"/> Personal Purchase <input type="checkbox"/> Aperia <input type="checkbox"/> Purchase on behalf <input type="checkbox"/> International Plaza

**Terms of Use**

Welcome to Experian Credit Bureau Singapore Pte Ltd. By applying for and using the Consumer Credit Report, you shall be deemed to have accepted to be legally bound by these Terms of Use. If you do not agree with these Terms of Use, please do not apply for a Consumer Credit Report.

These Terms of Use may be changed from time to time.

**1. Usage of Consumer Credit Report**

- All information furnished by Experian Credit Bureau Singapore Pte Ltd is supplied in strict confidence for your exclusive use.
- You undertake not to divulge the information to any third party for commercial purposes without the written consent of Experian Credit Bureau Singapore Pte Ltd, and shall indemnify and keep Experian Credit Bureau Singapore Pte Ltd indemnified at all times against all claims, actions, proceedings, losses and damages arising from the breach of such undertaking.
- By requesting for your Credit Report from Experian Credit Bureau Singapore Pte Ltd, you (1) agree that the information you provide for verification and purchase records, is true and accurate; and (2) certify that you are the person whose Credit Report is being requested OR the person authorized by the applicant to collect the Credit Report on his/her behalf. If any information you provide is untrue, inaccurate or not current, or if Experian Credit Bureau Singapore Pte Ltd has reasonable grounds to suspect that such information is untrue, inaccurate or not current, Experian Credit Bureau Singapore Pte Ltd, at its sole discretion, has the right to refuse your Credit Report request. Further, you agree that Experian Credit Bureau Singapore Pte Ltd will not be liable to you or any third party if Experian Credit Bureau Singapore Pte Ltd refuses to furnish your Credit Report for any reason.
- You are solely responsible for the Credit Report collected.

**2. Right of Access**

Experian Credit Bureau Singapore Pte Ltd reserves all rights to deny or restrict application for Credit Report to any particular person without ascribing any reasons whatsoever.

**3. Indemnity**

- All information in the Credit Report are provided "AS IS". Neither Experian Credit Bureau Singapore Pte Ltd, its affiliates or suppliers make any representations or warranties of any kind whatsoever as to the content or services available.
- You acknowledge and agree that usage of the Credit Report is at your own risk and agree to indemnify and keep Experian Credit Bureau Singapore Pte Ltd indemnified against all losses (direct, indirect, incidental and consequential), claims, demands, damages, expenses (including attorney's fees) or liabilities whatsoever including but not limited to defamation, infringement of intellectual property rights, death, bodily injury, property damage or pecuniary losses howsoever arising out of or in connection with your use of information or services provided by Experian Credit Bureau Singapore Pte Ltd.
- The aforementioned limitation on liability shall be to the maximum degree permitted by applicable law. If, notwithstanding the above, liability is imposed upon Experian Credit Bureau Singapore Pte Ltd, then you agree that Experian Credit Bureau Singapore Pte Ltd's total liability for any or all of your losses or injuries from Experian Credit Bureau Singapore Pte Ltd's acts or omissions, regardless of the nature of the legal or equitable claim, shall not exceed the amount paid by you to Experian Credit Bureau Singapore Pte Ltd for the product(s) you purchase from Experian Credit Bureau Singapore Pte Ltd.
- Experian Credit Bureau Singapore Pte Ltd is not liable for any information provided by other sources.

**4. Refund and Cancellation Policy**

The search will still be chargeable if the search result is a null trace. A null trace is still valuable information. There will not be any refund or cancellation for processed credit report.

**5. Governing Laws**

This Agreement shall be governed by all applicable laws of the Republic of Singapore relating to the Services, including but not limited to, Copyright Act, Electronic Transactions Act, Telecommunication Authority of Singapore Act, including any regulation made pursuant thereto and any items and conditions of any license granted to Experian Credit Bureau Singapore Pte Ltd. Experian Credit Bureau Singapore Pte Ltd hereby submits to the exclusive jurisdiction of the Singapore courts.

**6. Disclaimer**

- You acknowledge that Experian Credit Bureau Singapore Pte Ltd does not warrant or guarantee the timeliness, currency, accuracy, completeness or fitness for a particular purpose of the information or services provided.
- You have the responsibility of evaluating the accuracy, completeness and usefulness of the information provided.
- You acknowledge that usage is at your own risk and therefore agree that Experian Credit Bureau Singapore Pte Ltd will not be liable for any loss, damage or injury caused in whole or in part by Experian Credit Bureau Singapore Pte Ltd's negligence in procuring, compiling, collecting, interpreting, reporting, communicating or delivering the information.

**Privacy Policy**

Experian Credit Bureau Singapore Pte Ltd respects the privacy rights of our users and is strongly committed to protecting your privacy. This privacy policy sets out how Experian Credit Bureau Singapore Pte Ltd uses and protects any information that you give Experian Credit Bureau Singapore Pte Ltd.

Experian Credit Bureau Singapore Pte Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy statement. Experian Credit Bureau Singapore Pte Ltd may change this policy from time to time.

**1. What we collect and what do we do with the data**

We collect personal information that you voluntarily provide, which may include your name, address, email address, credit card number, billing information, etc. We use this information to communicate with you and to provide you with your requested service or product. From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.

**2. Security**

We are committed to ensuring that your information is secure. Experian Credit Bureau Singapore Pte Ltd uses encryption technology to safeguard your credit card data used in electronic transactions. Any personal information you provide to Experian Credit Bureau Singapore Pte Ltd is kept on secure servers. Experian Credit Bureau Singapore Pte Ltd uses reasonable administrative, technical, personnel and physical measures (a) to safeguard personal information against loss, theft, unauthorized use, disclosure, or modification; and (b) to ensure the integrity of the personal information.

**3. Controlling your personal information**

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law. We may use your personal information to send you promotional information about third parties which we think you may find interesting.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at [csbankbureau@experian.com](mailto:csbankbureau@experian.com). We will promptly correct any information found to be incorrect.

**4. Disclosure of Personal Information**

Experian Credit Bureau Singapore Pte Ltd may disclose your personal information to unaffiliated third parties if we believe in good faith that such disclosure is necessary (a) to comply with the law or in response to a subpoena, court order, government request, or other legal process; (b) to protect the interests, rights, safety, or property of Experian Credit Bureau Singapore Pte Ltd or others; (c) to provide you with the services or products requested by you and to perform other activities related to such services and products, including billing and collection; (e) to provide you with information, special offers, or promotions from Experian Credit Bureau Singapore Pte Ltd; or (f) to operate Experian Credit Bureau Singapore Pte Ltd's systems properly.